

October 20, 2008

PRESS RELEASE

SYNCHRON CX® SERVICE NOW OFFERED BY CAROLINA CHEMISTRIES

Carolina Chemistries can provide support and service on all Beckman Synchron CX® Chemistry systems, newer and older models: CX3, CX4, CX5, CX5CE, CX5 PRO, CX7, CX7 Delta, CX9, CX9 ALX, CX9 PRO, and LX®20.

Service contracts are available and hourly rates are 40% less than OEM (Original Equipment Manufacturer). Programs are available where service is provided at no charge with the use of Carolina's Synchron CX reagents. Carolina offers the complete line of bar-coded, liquid, ready-to-use reagents in cartridges, plus controls, calibrators and linearity material, all dedicated for use on Synchron CX/LX systems. Carolina reagents correlate 1:1 with OEM reagents. Esoteric assays such as: Homocysteine, Lp(a), Fructosamine and more are available.



Carolina Liquid Chemistries offers a more personalized approach to customer service where customers speak directly to a technical representative, and when the phone is answered by a person there is no need to go through a series of prompts, enter your serial number or your user ID.

Service engineers perform on-site repair, maintenance and troubleshooting. Carolina's Medical Technologists provide on-site assistance with validation studies, setting up new assays, training and re-training.

If you are in need of a source for service on your Beckman Synchron CX Analyzer, please call us at 1-877-722-8910 or contactsales@carolinachemistries.com.